



Additional Information Form

Additional Information requested may be submitted with the letter received or this form.

DO NOT USE THIS FORM UNLESS YOU HAVE RECEIVED A REQUEST FOR INFORMATION.

Original Claims should not be submitted with this form.

Submit only one form per patient.

*****Inquiries received without the required information below may not be reviewed.*****

Claim Number:			<i>(For multiple claims, provide the additional claim number below)</i>		
Group Number:		Prefix (3 character alpha):		Member Identification Number:	
Patient Name: <i>(Last, First)</i>					
Date(s) of Service:			Total Billed Amount:		
Provider Name:			NPI:		
Contact Person:			Phone Number:		
Additional Information requested:					

REMINDERS

- **Mail inquiries to:** Blue Cross and Blue Shield of New Mexico
P.O. Box 660058
Dallas, TX 75266-0058
- **Claim Review requests:** If you did not receive a letter requesting additional information but are requesting a review of a previously adjudicated claim, use the Claim Review Form the Forms page of our Provider website, bcbsnm.com/provider.
- **Corrected Claim requests** should be submitted as electronic replacement claims, or on a paper claim form along with a Corrected Claim Form. This form is online at bcbsnm.com/provider.

To view claim status online, use the Claim Status Tool on Availity® Essentials at availity.com.